



**Application for Adjustment to Winter Averaging
(Residential Only)**

Residential customers may request an adjustment of their winter average calculation based on abnormal water consumption during the three months of winter averaging. Winter averaging is calculated on the monthly water consumption for the months of December, January and February with the yearly calculation taking place the beginning of March. This adjustment request must be completed by June 1st following the winter averaging process for the current year. Any applications after this date will not be accepted. The application for an adjustment will be reviewed by staff and final approval is at the discretion of management.

Customer Name: _____ Account Number : _____

Property Address: _____

Period to be reviewed: _____

Description of water event that affected your winter averaging: _____

Include any receipts or supporting documentation that may substantiate your claim.

During winter averaging months this year did you do any of the following?

1. Fill your pool for the first time? (circle one) Yes/ No
If so, what month? _____ How many gallons does your pool hold? _____
2. Complete a leak adjustment form? (circle one) Yes/ No Did you receive an adjustment? (circle one) Yes/ No
3. Run your irrigation system for any reason? (circle one) Yes/ No

Please read and initial each item:

_____ I am personally familiar with all of the matters of fact stated in the application and swear that they are made on my personal knowledge and that they are true and correct.

_____ This application is a government record subject to criminal prosecution for false statements under Chapter 37 of the Texas Penal Code and I certify that this application contains no false statements.

Signature: _____ Date: _____