



Town of Prosper Solid Waste Collection *Fast Facts*

When is trash and recycling collected?

Your trash and recycling material are collected once a week. **If you live east of Preston Road, your trash will be collected on Tuesdays; and if you live west of Preston Road, your trash will be collected on Fridays.** Carts must be out on the curb by **7 a.m.** on collection day. When a holiday occurs, trash service will be delayed by one day, regardless of when the holiday occurs. For example, even though a holiday is observed on a Monday, trash service will occur on Wednesday and Saturday of that week. Holidays include Thanksgiving, Christmas Day, New Year's Day, Memorial Day, July 4th and Labor Day.

What if I have trash that does not fit in the container?

The trash collection trucks will not pick up excess trash that is left beside the container. Trucks will only pick up items that fit into the container. The general rule is if the container lid does not close, the truck will not empty it. Also, grass clippings, packing peanuts and other loose items are not allowed.

What is the procedure for bulk trash collection?

Residents can call **469-452-8000** or send an e-mail request to iesiproper@iesi.com to schedule a bulk pick up on the last Saturday of each month. Please call at least 24 hours in advance of the pick-up day to schedule. Bulk is limited to what two people can pick up in a five-minute period. Bulky items consist of appliances, furniture, toys, or extra trash. If the appliance uses Freon, it will need to be inspected by a certified technician to ensure it is free of the chemical, otherwise neither the truck nor the landfill will accept it.

Carpeting, flooring, fencing, or any construction material, can be picked up for a fee. Call for an estimate, procedures and scheduling. All bulk trash also needs to be curbside by **7 a.m.** on the day of pick-up.

What items are eligible for recycling?

Acceptable items include: aluminum and steel cans, cardboard, catalogs, cereal boxes, chipboard, glass containers, junk mail, newspapers, magazines, phone books, and plastics items marked with any number from 1 to 7 (milk jugs, juice jugs, laundry detergent jugs, etc.).

Unacceptable items include: aluminum foil, batteries, hazardous waste, waxed milk cartons, packing peanuts, Styro-foam, tissue, wax paper, and window glass. Your recycled items are collected on the same day your trash is collected.

The Town of Prosper contracts with IESI to provide household waste and recycling services. To initiate new service, order additional trash cans, or have excess trash cans removed, please call the Town's Utility Billing Dept. at 972-346-2640.

Existing customers with specific service issues or questions regarding the household waste and recycling services in Prosper are asked to contact IESI directly. You may call 469-452-8000 or 972-377-3570. Or you may send an e-mail to iesiproper@iesi.com.

